



## INNERGY ENGINEERING PRODUCT TERMS

Version Date: July 1, 2026

These ENGINEERING Product Terms supplement the Main Services Agreement between Customer and INNERGY (the "MSA"). Capitalized terms not defined here have the meanings in the MSA. These terms apply when an Order Form references "ENGINEERING Product Terms." The version of these ENGINEERING Product Terms in effect as of the Effective Date of the applicable Order Form governs the ENGINEERING Service under that Order Form unless the Order Form expressly states otherwise.

**1. Product Description.** The INNERGY ENGINEERING Service is a cloud-hosted 3D CAD/CAM platform for modeling, engineering, estimating, and production output in the custom woodworking, architectural millwork, and cabinetry manufacturing industries, with features and functionality as described in the Documentation. The ENGINEERING Service includes all updates and new releases made generally available during the Service Term.

**2. Subscription Types.** The Order Form will specify one or more of the following subscription types, which determine how Authorized User access is counted toward the purchased Quantity:

**(a) Concurrent (Floating) Subscription:** Access shared among Customer's Authorized Users, provided the number of users accessing the ENGINEERING Service at any one time does not exceed the permitted number of concurrent users specified in the Order Form.

**(b) Named User Subscription:** Access assigned to an identifiable Authorized User. Named User credentials may not be shared or used by more than one individual.

**(c) Trial Subscription:** A time-limited subscription provided at INNERGY's discretion for evaluation purposes, without payment obligation and subject to any additional trial terms specified by INNERGY.

**3. Usage Limits.** The Quantities in the Order Form represent Customer's initial permitted usage of the ENGINEERING Service, which may be measured by concurrent users, named users, storage, file space, or other usage metrics identified in the Order Form. INNERGY may establish and adjust limits on storage, file space, processing, and account activity, and will publish current limits in the Documentation or notify Customer in writing. If Customer's use exceeds the purchased Quantity, applicable subscription type, or any applicable limit, the overage will be handled as set forth in the Order Form. INNERGY may log off or suspend accounts inactive for an extended period.



**4. Customer Data and Backups.** Customer is responsible for maintaining its own copies of Customer Data and should not rely on the ENGINEERING Service as Customer's sole backup, archival, or disaster recovery solution. Any backups maintained by INNERGY are solely for INNERGY's operational purposes and are not intended to serve as Customer's backup, archival, or disaster recovery solution. INNERGY does not guarantee the availability of any backup copy or restoration of Customer Data except as expressly provided in the Agreement.

**5. Customer Data and Other Materials.** Customer is responsible for providing Customer Data, files, drawings, specifications, and other materials in formats supported by the ENGINEERING Service. Unless expressly agreed in writing, INNERGY is not responsible for converting, reformatting, cleansing, validating, or otherwise preparing Customer Data or other materials for use with the ENGINEERING Service.

**6. Third-Party Equipment and Integrations.** The ENGINEERING Service may interoperate with third-party hardware, machinery, equipment, software, services, or interfaces. INNERGY does not warrant that any third-party equipment, software, service, or integration will be compatible with the ENGINEERING Service, remain available, operate without interruption, or continue to function following updates, upgrades, modifications, or changes made by the applicable third party. Unless expressly agreed in writing, INNERGY has no obligation to develop, maintain, modify, support, or ensure compatibility with any particular third-party equipment, software, protocol, interface, service, or future release thereof.

**7. Customer Review of Outputs.** Customer is solely responsible for reviewing, validating, testing, and approving all designs, specifications, calculations, cut lists, machine instructions, CNC code, manufacturing outputs, production files, reports, and other outputs generated by or through the ENGINEERING Service before use in production, manufacturing, fabrication, installation, or operation of any equipment. The ENGINEERING Service is intended to assist Customer's workflows and is not a substitute for Customer's independent engineering judgment, quality control procedures, safety reviews, operational oversight, or verification processes. INNERGY shall not be responsible for damage to equipment, materials, products, inventory, facilities, or other property arising from Customer's use of or reliance on such outputs.